ComEd Customer Requirements for an Underground Service

CONTACT INFORMATION

ComEd.com/NewBusiness
Or call our dedicated customer care line at 866-639-3532 Monday through Friday during normal business hours.
ComEd Customer Requirements for an Underground Service

Thank you for your recent interest in new or revised underground electrical service. If you proceed with this project, ComEd would like to remind you of several key items you need to keep in mind before you begin. Please read the list below and make sure you satisfy all items applicable to your request so we can complete the work in a timely manner.

Signed Agreement and Payment
Promptly return accurate and complete documents to your ComEd representative.

City Inspection
Most municipalities require inspection of electrical installations or revisions. Check with your municipality if this is required, and fax the inspector’s certification to 630-684-3701.

Access
You are required to provide access to your property and may be required to provide ComEd with an easement and space on your property for ComEd equipment.

Environmental Issues/Concerns
Bring any environmental concerns/issues immediately to our attention. ComEd is committed to complying with all environmental laws and regulations.

IMPORTANT DEFINITIONS:

TRENCHING
Is an open cutting of ground and installation of cable and backfilling.

BORING
Is drilling or tunneling underneath the ground and installation of cable.

IMPORTANT INFORMATION FOR TRENCHING OR BORING:

1. All trenches and splice pits will be left at rough backfill. The customer is responsible for permanent restoration.

2. Weather will affect the scope of the job. Rain will cause trenches to settle. Frost will leave more pronounced trencher ruts.

3. Customers have options—do it yourself or have ComEd do some or the entire job. Save money by doing it yourself—you dig & install pipe. ComEd installs cable and does connections.

4. Boring is cleaner but costs more.

This pamphlet is for information only and is not all-inclusive. Your Project Lead will provide you with an agreement prior to commencement of work.
ComEd Customer Requirements for an Underground Service

IMPORTANT REMINDERS:

1. Customers must have a 10' wide clear path along the service cable route to the meter raceway. Customers must remove obstacles and clear the way for the trenching equipment.

3. If an exact route is required, customers will need to flag the route for the crew to follow. White flags or paint designate trench route.

4. Once JULIE’s have been called, please do not disturb JULIE marks or flags. This will cause delays.

WARNING

- Customers should coordinate with their Project Lead about trenching dates and cable installation to avoid delays.
- All cave-ins will have to be repaired before job can be completed. Trenching depth must be a minimum of 24 inches.

2. There are several factors to consider when planning your new underground service location and cable route. The rule is to think ahead. The service cable route should not conflict with future improvements to your property such as pools, decks, garages, driveways, or other utilities.

4. Open trenching may cause damage to trees and shrubs. Customers will be provided a letter requiring their signature that states ComEd will not be responsible for damage to trees if open trenching. Boring is your best option if loss of trees or shrubs is a concern. Many communities do not allow trenching due to tree ordinances. Check local ordinances before trenching.

Please contact your Project Lead for any further questions or concerns you may have regarding trenching or boring.
QUESTIONS?

Visit ComEd.com/NewBusiness or call our dedicated customer care line at 866-639-3532 Monday through Friday during normal business hours for any additional questions you may have.

CALL BEFORE YOU DIG

Critical utility services are buried near your home. Before you dig, call for free underground utility locating service at least 48 hours before you begin.

Outside Chicago: JULIE 1-800-892-1023
Within the City of Chicago: DIGGER 312-744-7000