



BE AWARE, BE PREPARED

The safety of your business is our priority.

We are seeing an unfortunate increase in energy-related scam attempts targeting businesses large and small. Since 2017, ComEd has experienced a 60-percent increase in reports of scams and scam attempts into our call center. Offenders attempt to impersonate the names of ComEd and other trusted organizations. Their intention is to deceive businesses into providing personal and private information, or acting on urgent requests for payment. These requests are not legitimate, and we want to help protect you from these scams.

ComEd will never call or come to your business to:

- Sell you electricity
- Ask for immediate payment with a prepaid cash card or cryptocurrency such as bitcoin
- Ask for your account number
- Ask for personal information such as your tax identification number or bank information

Please be aware of cyber-security threats:

- Carefully review messages originating from outside your organization's network.
- Check the name of the sender and business in the email and make sure it matches the name and business in the email address. Look for misspellings and zeros in place of the letter O.
- If you don't recognize the sender, call the individual or business directly to verify the message is legitimate. Use a phone number from your own records or the company's official website and not the number provided in the email.
- Confirm the contents of the email look legitimate especially when a request can have major effects for your company, such as transferring money.
- Hover over website links before clicking to confirm the legitimacy of the site.

Reporting suspicious activity is very important.

If you or anyone at your business believes they have been a victim of an energy-related scam or fraudulent attempt, please immediately contact your LCS Account Manager or report by calling **1-877-426-6331**.

Energy-related scam tips.

Find more information about how to identify energy-related scams at **ComEd.com/ScamAlert**.

We are committed to helping to protect your business!

Sincerely,

Martin Montes
VP Large Customer Service

**CONTACT YOUR ComEd
LCS ACCOUNT MANAGER
FOR HELP**

ComEd.com/ScamAlert

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